

# Summer Camp Cancellation & Refund Policy

If Happy Goats Farm cancels your child's camp due to COVID-related facility closures, government mandates, or other circumstances, you will be entitled to a full refund for fees paid.

If a week of camp is cancelled due to low enrollment (less than 5 kids), all camp registrants will be notified in advance, and full refunds will be issued. All refunds will be credited via the original payment method.

Cancellations and requests for refunds should be made in writing or via email from the person responsible for the account. Refunds will be issued for cancellations prior to May 31, less the applicable processing fees, which are non-refundable. The fee for processing cancellations is \$50 per week.

Cancellations made on or after May 31st will only be refunded (minus \$50) if Happy Goats Farm is able to fill the spot with another camper after reasonable effort. Unlike larger camps, Happy Goats Farm Camp cannot absorb the cost of cancellations, even those made for unforeseen circumstances. Happy Goats Farm Camp consists of a single group (cohort) of campers, and the costs of staffing and running the camp are fixed.

All camp tuition is due by May 15th. Fees not paid by this deadline will open the camper slot for another person.

Refunds will not be given to campers who have been asked to not participate due to dangerous or disruptive behavior at camp. Happy Goats

Farm reserves the right to remove any camper from the program if the Camp Director, in his sole discretion, determines the camper has acted in dangerous or disruptive ways. (Please see our behavior expectations and disciplinary policy for further details).

We understand that there can be unforeseen changes for your camper, including sudden illness, so we strongly encourage you to purchase the low-cost camper cancellation insurance that is offered by a separate company. We highly recommend it for multi-week campers, as the programs are a significant investment for many families. If your camper falls ill (including with a diagnosed case of COVID-19), breaks a bone, or experiences another medical emergency, the insurance will refund your camp payments as long as you can provide a doctor's note. Click on the link below for more details:

***Cancellation Insurance:*** [Travmark Cancellation Insurance](#)

Childs Name \_\_\_\_\_

Parents Name \_\_\_\_\_

Parents Signature \_\_\_\_\_

Date \_\_\_\_\_